



U.S. Environmental Protection Agency  
Region 5 - Air and Radiation Division

## Air Enforcement Tracking System Complaint Form



<b>Citizens ID Code:</b>	<b>7469</b>			
<b>Source of Complaint:</b>	<input type="radio"/> In Person	<input type="radio"/> Fax	<input type="radio"/> Other	
	<input type="radio"/> Internet	<input type="radio"/> Phone	<input type="radio"/> State	
	<input checked="" type="radio"/> Internet - OECA	<input type="radio"/> Mail	<input type="radio"/> Other Program Office	
<b>Type of Complaint:</b>	<input type="checkbox"/> Asbestos Demo/Reno			
	<input type="checkbox"/> CFC			
	<input checked="" type="checkbox"/> Odor			
	<input type="checkbox"/> Other			
<b>Date Complaint Received:</b>	02/02/2016			
<b>Date/Time Record Created:</b>	02/02/2016 01:52:15 PM			
<b>Person Entering Complaint:</b>	Anna Wagner			
<b>Assigned To:</b>	Anna Wagner,			
<b>Date Assigned:</b>	02/02/2016			
<b>Date Response Due:</b>	02/17/2016			
<b>Date Response Completed:</b>	02/02/2016			

### Complainant's Information:

Name:  
Address:  
City:  
State:  
ZipCode:  
E-mail Address:  
Home Phone Number:  
Work Phone Number:

### Alleged Violator's Information:

Company/Individual's Name: GLATFELTER CORP. (FORMERLY NEWPAGE CORP.)  
Contact Person:  
Street Address: 401 SOUTH PAINT ST.  
City: CHILLICOTHE  
State: OH  
Zip Code: 45601-3821  
Phone Number:

### Description of Complaint:

02/02/2016  
SUBJECT: FWD: (CAA - FY16-139130-3714-CV) Referred to Region - Ohio  
FROM: howard.donna@epa.gov  
TO: Wagner.Anna@epa.gov  
CC: Flowers.Debra@epa.gov

-----Original Message-----

1/30/2016 9:47 PM  
HQ LEAD NUMBER: FY16-139130-3714-CV  
SUBJECT: Referred to Region - Ohio  
FROM:  
TO:

Alleged Violator's Name: glatfelter paper

Alleged Violator's Address: east side  
Alleged Violator's City: chillicothe  
Alleged Violator's State: Ohio

**Type of Response:**

- |                                                            |                                                                            |
|------------------------------------------------------------|----------------------------------------------------------------------------|
| <input type="checkbox"/> Compliance Inspection Conducted   | <input type="checkbox"/> Referred to Other Federal Agency                  |
| <input type="checkbox"/> E-mail                            | <input type="checkbox"/> Referred to Other State Agency                    |
| <input type="checkbox"/> On-site Visit (Not an Inspection) | <input checked="" type="checkbox"/> Referred to State Environmental Agency |
| <input type="checkbox"/> Other (such as Local Government)  | <input type="checkbox"/> Warning Letter                                    |
| <input type="checkbox"/> Phone or Letter Response          |                                                                            |

**Comments:**

Sent to James Kavalec @ OEPA

**Attachment(s):**

**Attach Files Here ==>>:**

**Attach Links to EDMS Here ==>>:**

02/02/2016

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TO:

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Alleged Violator's Address: east side

Alleged Violator's City: chillicothe

Alleged Violator's State: Ohio

Alleged Violator's Zip: 45601

Tip or Complaint: Today is one of the most disgusting in pollution ever done by glatfelter, (its awful every day but today is just beyond sick ...) everyone feels sick and has to stay indoors shut up tight even though it is warm. You should start warning everyone like in those other countries where you can't go out, though I guess that would be too often. Our cat that goes outdoors always has stinky fur. Do you actually ever look into any of this? It should have stopped long while ago.

Violation Still Occurring? Yes

State DEP/DEQ/DEM Notified? No